



Nick Egnatz
Administrator

Each of us has a journey. What lies behind us and what lies before us are tiny matters compared to what lies within us.

Chief Administrator, Nick Eganatz, believes the best approach to patient care is treating not only the physical aspects of a patient's illness, but all the aspects that make us human. Caring for matters of body, mind, and spirit brings him a sense of purpose and a point of direction.

Years ago his path was lit by a "North Star." That beacon of light was his grandmother and she forged a strong set of upbringing values that continue to anchor his commitment to patient care.

Through her health plights of aging and dementia, he saw disease take her core personality. In addition, he viewed her transitions into assisted living and skilled nursing facilities. The experience left him with strong concepts of how good care is given or lacking.

So, his decision to choose health care as a realm of university study was not by accident. Throughout his higher levels of study, he intermittently worked as a certified nursing assistant for various skilled nursing centers.

Through action, observation and experience, he came to know what patients want from their health care providers. Nick believes that an organization's success depends on meeting those individual needs and exceeding individual expectations.

After he graduated from Ohio's Bowling Green University with a Bachelor's in Health Care Administration and a minor in Long-Term Care, he built a resume that shows he's been tapped many times to lead and administer health care.

His previous experiences took time, commitment and learning how to bring a culture of caring. "When everyone in the organization knows that patient needs come first, we can all march in the same direction," he says; "And great patient results bring team motivation and a sense of purpose to accelerate patient happiness and progress."

Two questions help him stay the course: "Do our actions meet and exceed patient need - and do our actions provide quality care? The answers are top priority and he wants them to be seen. What's more, he wants those answers to be felt by all who enter his facility.

He knows that health care is a heart-felt business. Building lasting and trusting relationships helps to solidify a family-like atmosphere and drive the importance of listening and understanding each unique need.

Today, his rewards continue to be with the fulfillment of patients' goals and desires and the many opportunities to instill confidence in their path to wellness.